

Discrimination is Against the Law:

Wilkinson Eye Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Wilkinson Eye Center does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Wilkinson Eye Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact: Kathy Feldmeyer

If you believe that Wilkinson Eye Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Kathy Feldmeyer, Practice Manager kfeldmeyer@wilkinsoneye.com

44555 Woodward Ave Suite 203

Pontiac, MI 48341 ph (248) 334-4931 fax (248) 239-0492

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Kathy Feldmeyer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Ave, SW Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800 537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.